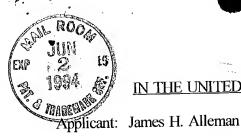
**PATENT** 



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Examiner: A. Matar

Group Art Unit: 2601

2-21-94

Serial #: not available yet

Parent Serial #: 07/873,323

Filed : June 2, 1994

ne 2, 1994 Docket: 162.2-US-01

Title : Interactive Telephone System for Optimizing Service Economy

## PRELIMINARY AMENDMENT

Hon. Commissioner of Patents and Trademarks Washington, D.C. 20231

Sir:

In response to the Final Office Action mailed January 14, 1994 in the parent patent application to this application, to which the attached File Wrapper Continuation Application has been filed, and preliminary to examination, please amend the above-identified patent application as follows.

## In the Drawings

Figure 3 has been changed according to the red-line drawing previously mailed on March 28, 1994.

In the Claims

Please delete claims 2-17.

Please add new claims 18-27 as follows:

